

Subsidized TransAlta Tri Leisure Centre Pass/Membership - Application Process & Guidelines

Description

The Wishing You Wellness Program facilitates community inclusion by removing barriers to access, where affordability for the recreation services offered at the Tri-leisure Centre falls outside the scope of a basic living wage. The WYW program helps to foster healthy community connections, resulting in a sense of belonging and the long-term physical and mental benefits of a health and wellness regime.

Guidelines

Subsidization is based on income verification, need, and the availability of foundation funds; there is no guarantee that all requests will be accommodated; access to funding is on a first come, first served basis.

- Subsidized access will be provided for qualifying adults, seniors, youth, children and families residing in Parkland County, City of Spruce Grove or Town of Stony Plain who experience low income.
- TLC Passes/Memberships are subsidized in two ways:
 - the TLC discounts the regular price of Passes & Memberships that are part of this program.
 - the Westview Health Centre Foundation (WHCF) makes one-time or ongoing contributions towards the cost of the Passes & Memberships that are part of this program.
- Approved applicants will receive a letter from the Westview Health Centre Foundation and must present this at the TLC Customer Experience Desk within 30 days of the letter's date of approval.
- The total subsidy amount approved will be at the discretion of the WHCF and will be provided as a 75% discount by the WHCF & the TLC.
- A 25% Customer contribution is required.
- Any approved applications are non-transferrable and must be used by the person(s) living in the approved household.
- Available TLC products are:
 - Multi Visit Pre-Paid Pass
 - One Month Pre-Paid Pass
 - Monthly Continuous Membership*
 - Pre-Paid Annual Membership**

Application Process

All Wishing You Wellness applications will be held in the strictest confidence.

To qualify for subsidized access, the applicant(s) must reside in Parkland County, the City of Spruce Grove, or the Town of Stony Plain, and have a household income no higher than the amount in the table below:

| Wishing You Wellness Eligibility Requirements | | | | |
|--|--------------------|--------------------|--------------------|---------------------------------|
| Single Individual Maximum Household income: | 33,500 | | | |
| Single Parent Maximum Household income: # of children | 30,900 1 | 36,400 2 | 41,900 3 | 47,400 4 [◆] |
| Two Parents Maximum Household income: # of children | 40,500 1 | 46,000 2 | 51,000 3 | 57,000 4 [◆] |

◆For each additional child add 5,500



Wishing You Wellness

- **Apply at one of the following regional referral agencies:**
 - Stony Plain Community & Social Development
 - Westview Primary Care Network
 - Spruce Grove Community & Social Development
 - Alberta Parenting for the Future Association
- **Provide confirmation of family income to demonstrate financial need by supplying a copy of one of the following:**
 - Income Tax Notice of Assessment from previous year
 - Last pay stub
 - AISH statement
 - Alberta Child Health Benefits Program approved letter.
 - Current Alberta Health Benefits Program card
- **Provide proof of residency in Parkland County, City of Spruce Grove, or Town of Stony Plain by supplying a copy of one of the following:**
 - Notice of Assessment (showing your current address)
 - Current bank statement
 - Municipal tax notice with current address and/or legal land description
 - Recent utility bill
- **Provide proof of financial assistance that you are currently receiving by supplying a copy of one of the following:**
 - AISH
 - Income Support
 - Guaranteed Income Support
 - Alberta Seniors Benefit
 - Health Records
 - CPPD
 - Refugee Status
- **Complete a Subsidy Application Form indicating type of TLC pass/membership for each household member.**
(different products for individual family members optional – Membership agreement(s) to be completed at the TLC)

Guideline for maximum \$ amount Customer's 25% portion will be:

| 2025 TLC Pricing | | Adult (18+) | Child (2-12) | Youth (13-17) | Senior (60-79) |
|--|----------------------|-------------|--------------|---------------|----------------|
| Multi Visit Pass (10 visits) Pre-paid | Customer portion 25% | 24.75 | 12.93 | 17.43 | 17.43 |
| One Month Pass Pre-paid | Customer portion 25% | 17.50 | 8.25 | 13.00 | 13.00 |
| Monthly Continuous Membership* Monthly bank or credit card charge | Customer portion 25% | 14.44/mth | 6.75/mth | 8.00/mth | 10.75/mth |
| Annual Membership** Pre-paid | Customer portion 25% | 144.38 | 67.50 | 80.00 | 107.50 |

* Automatic debit from bank account, MasterCard or Visa. Lasts for 12 months (pause months or cancel anytime). Prices increase by approx. 2.5% each January 1. Children turning 13 years old automatically move to youth pricing.

**Pay in advance, non-refundable but can pause for up to 63 days in the 365 in a minimum of 7-day increments.

- **Once your application is reviewed by the referral agency you will be contacted,**
- **If approved, you will receive a confirmation email from the Westview Health Centre Foundation with next steps on how to activate your pass or membership at the TransAlta Tri Leisure Centre.**
- **All Wishing You Wellness applications will be held in the strictest confidence.**

Referral Agencies for Wishing You Wellness:

Stony Plain Community & Social Development
Forest Green Plaza, #107, 4613 – 52 Avenue
Stony Plain, Alberta, T7Z 1E7
phone: 780.963.8583 email: connect@stonyplain.com

Spruce Grove Community & Social Development
414 King Street,
Spruce Grove, AB
phone: 780.962.7618 email: csd@sprucegrove.org

Alberta Parenting for the Future Association
Family Connections Centre
5600 50 Street
Stony Plain, Alberta, T7Z 1B1
phone: 780.963.0549 email: info@apfa.ca

Westview Primary Care Network
101, 505 Queen Street
Spruce Grove, AB T7X 2V2
phone: 780.220.2036 email: asch@westviewpcn.ca