

JOB OPPORTUNITY

Come be part of a team that's building healthier, happier communities — one active day at a time. Let's make every day a step toward something great — together!

Facility Support Staff (part-time)

Facility Support Staff play a vital role in enhancing customer experiences by providing general support to all users of the TLC's facilities. This hands-on position involves assisting across all departments and directly interacting with patrons.

Facility Support is responsible for the set-up and take-down of events and facility bookings, ensuring that spaces are prepared, clean, and safe for use. They will also actively uphold and enforce facility rules and guidelines to support a respectful, enjoyable, and safe environment for all patrons.

Staff will promote the TLC's vision, mission, and values by delivering friendly, courteous, and professional service. This position requires flexibility to work outside of traditional business hours, including evenings and weekends, to meet patron needs, ensure smooth operations, and elevate the overall customer experience.

Ideal candidates will have excellent communication, active listening, and interpersonal skills, with a strong commitment to positive customer service.

Wage Range: \$17.18 to \$19.92/hour

Local Union IOUE 955

Requirements:

- Ability to perform physical tasks related to event set-up and take-down.
- Commitment to upholding and enforcing facility rules to ensure patron safety and enjoyment.
- Valid Class 5 driver's license.
- Current Intermediate First Aid/CPR/AED certification (completed within the last two years).
- Clear criminal record check (required for successful applicants over the age of 18).

Why You'll Love Working at the TLC

At the TLC we believe in teamwork, community, and connection. You'll be part of a supportive environment that values collaboration, learning, and fun. Here, we help create memorable experiences for everyone who walks through our doors. As a TLC employee you will receive a free TLC facility membership; plus 40% discount for family members living in your household.

Application Deadline: 11:00 PM on February 23, 2026

Your expression of interest will tell us about you and why you are passionate about this role, working with our team and our mission. Please click [here](#) to apply.

TransAlta Tri Leisure Centre
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