

JOB OPPORTUNITY

Come be part of a team that's building healthier, happier communities — one active day at a time. Let's make every day a step toward something great — together!

Customer Experience Representative (CER) – Part-Time

We are seeking individuals with customer service experience on a part-time basis for our front desk team. If you care about connecting with our guests and making their experience great, while also thriving in a fun and busy environment, this position at the TLC could be for you!

Our CERs help customers with memberships, admission, equipment lending and supplies, supports or resolves concerns with active listening, and addresses a variety of inquires, such as program inquiries, etc. This role is the main source of information for the TLC.

Successful candidates will be able to work evenings and weekends.

Prior to commencement of employment, the successful applicant must provide evidence of current Intermediate First Aid certification taken within the last two (2) years, as well as a clear criminal record check.

Wage Range: \$20.46 to \$24.32/hour

Local Union IOUE 955

What We Offer

- Employee + family assistance plan
- TLC facility membership; plus 40% discount for household family members

The TLC Advantage

At the TLC we believe in teamwork, community, and connection. Our team members are the key to a supportive environment that values collaboration, learning, and fun. We help create memorable experiences for everyone who walks through our doors.

Application Deadline: 4:00 PM March 18, 2026

Your expression of interest will tell us about you and why you are passionate about this role, working with our team and our mission. Please apply by clicking [here](#) or scan the QR code:

