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HIGHLIGHTS from 2015

2015 was a tremendous year for the TLC. We accomplished a number of strategic initiatives including:

* CONTINUED COMMUNITY ENGAGEMENT:

The TLC participated in the following regional initiatives and groups; PLAY Parkland, First Five Forever, WestView Primary Care Network, The Steadward Centre, Got Pain Alberta, Regional Recreation and Wellness Committee.

**ACHIEVING AN OPERATING SURPLUS of \$263,740

*ACHIEVING RECORD PERSONAL TRAINING REVENUES AT \$102,726

- a 66% increase over 2014.

* INCREASED CUSTOMER ENGAGEMENT:

We surveyed members of local sport organizations and met with key people within these organizations. The feedback was used to improve facilities and administrative processes.

** SELECTION OF NEW RECREATION MANAGEMENT SOFTWARE

* SHARING INDUSTRY EXPERTISE:

TLC staff presented at the Ever Active Schools - Shaping the Future conference and the ARPA Annual Conference and Energize Workshop. The TLC has representatives on the following committees: ARPA High Five Task Force, Youth Development through Recreation Services Symposium (YRDS) 2016 Planning Committee, the Red Cross' Swimming and Water Safety Technical Advisory Committee.



2. Greetings from the Board

A Message from the Chair of the Board of Directors

The Tri-Municipal Leisure Facility Corporation board of directors is proud of all that was accomplished throughout 2015. The following report provides a summary of the many highlights from the last calendar year.

2015 was an extremely busy year at the TransAlta Tri Leisure Centre. In many ways it was a year of new beginnings, from a change in composition of the board to the recruitment of a new General Manager.

Through these various changes, TLC staff remained committed to providing Tri-Municipal residents with healthy active living opportunities that truly enhance the quality of life in our communities. The TLC continues to be a place that brings people together to celebrate friends, family and community. The board of directors remain focused on building relationships and facilitating collaboration between the TLC's many stakeholders with an eye on the never-ending improvement of the customer's experience.

Sincerely,

Gary Fulmore



Greetings from the General Manager

A Message from Graig

After joining the TransAlta Tri Leisure Centre's team this past August, I quickly recognized the importance of this facility and the services provided to the Tri-Municipal Region. The TLC is clearly a community hub services a wide variety of clients and user groups in a multitude of ways. It is obvious that all of the major stakeholders, including our clients, staff, the Board of Directors and the partner municipalities, have high expectations for the TLC and value the social and physical benefits we offer to community members. It is exciting to be involved with such a great facility in a community with a rapidly growing population clearly looking for unique healthy active living opportunities.

It is also evident that the people of the Tri-Municipal Region are using our facility more than ever. Significant increases to registrations in programs and the number of programs offered highlight the continued growth of our client base. Furthermore, the continued demand from unique user groups who haven't used our facility in the past provide further opportunity for the TLC to host different activities and events throughout the year. One only needs to wander through the main hall to observe the myriad of activities that occur in this truly multi-purpose centre.

Moving forward, we will continue to focus on the traditional sport and recreation offerings that have helped establish the TLC as an industry leader, while also finding creative ways to introduce elements of culture and arts. We feel that it is important to expand upon the notion of our centre being a community hub and a gathering place within the Tri-Municipal Region. In doing so we will diversify our offerings to ensure that the maximum number of public members have the opportunity to enjoy this facility in both traditional and non-traditional ways.

I invite you all to discover, or rediscover, the TLC. While some of the things we provide or offer may be familiar to you, I think you will find that we are evolving in ways that will provide new and exciting possibilities for you and your families. Enjoy the TLC and be a part of transforming lifestyle and community!

Graig Walsh General Manager



4. Greetings from our Sponsor RE/MIX

A Message from RE/MAX

Woven into the fabric of the RE/MAX organization is a deep commitment to community. RE/MAX real estate professionals are leaders in their community, devoting their own personal time and raising dollars for countless charities and causes where they live, work and play.

RE/MAX recognized the importance of a local community recreation facility right from the beginning. RE/MAX has been a sponsor since the day the TransAlta Tri Leisure Centre opened its doors to Tri-Municipal residents.

The TransAlta Tri Leisure Centre continues to provide residents with not only healthy active living opportunities, but opportunities to gather as friends, family and community. RE/MAX looks forward to being a part of our community for years to come.

remax.ca

Go With Those Who Know!







5. Special Project Feature:

Maintenance and Lifecycle Plan

In 2015, TLC administration, in conjunction with representatives from the municipal administrations, contracted Stantec to complete a Maintenance and Lifecycle Plan for the TLC. The focus of the work completed by Stantec was to review existing preventative maintenance practices, assess current lifecycle costing and to develop an overall maintenance strategy to ensure that the maximum life expectancy is achieved for the TLC's assets. In 2015, Stantec completed the first stage of the project, which included data-gathering (through site visits, document review and interviews with TLC maintenance staff) to identify any gaps in the current lifecycle and maintenance programs, and to develop a roadmap for the creation of a maintenance strategy and component lifecycle plan.







Recommendations to improve the current maintenance and lifecycle plans include:

- Extracting manufacturers' specific maintenance requirements from the equipment's operation /maintenance manuals to provide specific, rather than generic, maintenance.
- Provide service frequencies for all equipment to be entered into the Ameresco database for scheduling and equipment reference.
- Extract adequate historical information from the various paper systems to provide history and potential forecasting within the Ameresco software.
- Review the database to ensure all systems and equipment are included.
- Refresh the lifecycle report by adding in the missing components, and breaking out those components (such as flooring and roofing) that require further sub-division.
- Determine the most appropriate asset coding system to apply to the components and add this into the database.
- Review the costs already provided in the database to ensure accuracy.

Stage Two of the project will be completed in 2016. Stage Two is to develop the proposed maintenance strategy and component lifecycle plan, including recommendations on maintenance manpower and training requirements for a fully operational maintenance strategy.



6. At a Glance: TLC Usage 2015

Highlights

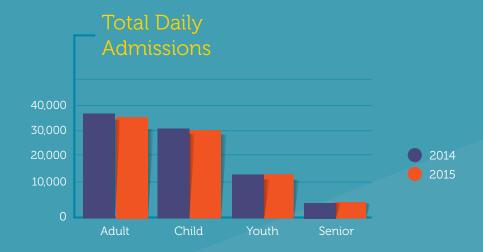
- Drop-in admission sales **DECREASED** by 1% over 2014
- Member and pass holder activity **INCREASED** by **5%** in 2015
- Membership and pass sales DECREASED by 1% over 2014
- Program registrations **INCREASED** by **10%** over 2014
- Total facility rentals (hours booked) **INCREASED** by **2%** in 2015
- Arena rentals (hours booked) were consistent in 2015
- Indoor field rentals (hours booked) INCREASED by 15% over 2014



Annual Pass and Daily Admissions

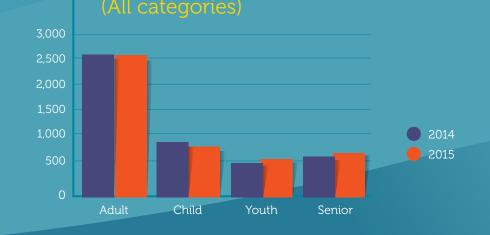
Total revenues related to admission (passes, memberships and daily admissions) increased 4% over 2014. While the total number of pass holders decreased slightly in 2015, we saw an increase in usage by pass holders over 2014. Both adult and child pass sales decreased in 2015, while we saw an increase in pass sales to seniors and youth. The majority of members continue to pay for their memberships with our monthly preauthorized payment plan.

Daily Visits ANNUAL	2014	2015
Adult	36,326	35,286
Child	30,519	30,014
Youth	12,759	12,928 📋
Senior	2,727	2,937
	82,331	81,165



Passholders at December 31

Pass Holders at December 31	2014	2015
Adult	2,590	2,572 👢
Child	840	753
Youth	487	502
Senior	566	631
	4,483	4,458 🎩

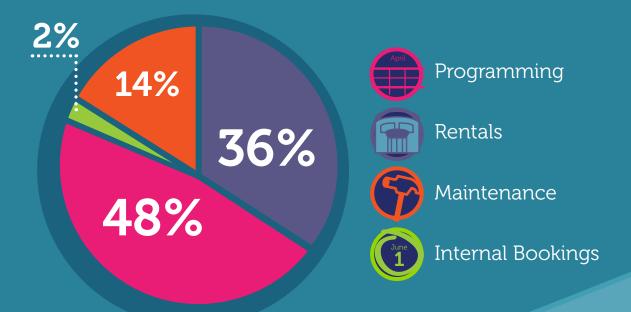




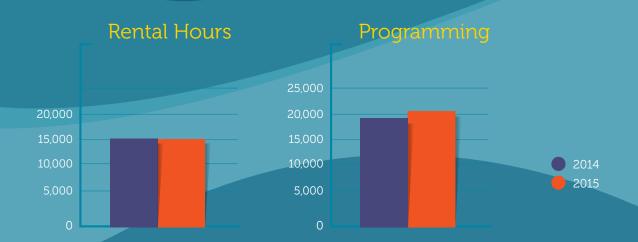
Facility Allocation

TLC facilities were allocated to a wide variety of uses in 2015, from community sporting events to small business trade shows and teacher education sessions. Total facility hours allocated were consistent in 2015. TLC staff continued to find operational efficiencies, which is reflected in the reduction of hours required for facility maintenance and facility set-ups in 2015.

Breakdown of Total Hours Booked in 2015



Facility Rental hours booked in 2015 were consistent with those booked in 2014, while space booked for TLC programs increased by 5% in 2015.





7. Program Stats

Highlights

In 2015, TLC program offerings drove both facility usage and revenue generation with a wide array of active programs offered by professional staff in a variety of environments. 2015 saw program registrations increase 10% over 2014, with just shy of 15,000 registrations.

- Overall program revenues **INCREASED 14%** in 2015.
- Aquatic program revenues **INCREASED 19%** over 2014.
- Registrations in children and youth programming saw tremendous
 GROWTH of 24% over registrations in 2014.
- Professional services (personal trainers and dietitians) revenues **INCREASED** by **66%** in 2015.





Program Registration by Demographic		
Year	Adult/Senior	Children/Youth
2014	2,271	11,862
2015	1,960	12,956 👚





8. Financial Summary

Financial and Membership Statistics

Operating Revenue	2014	2015
Administration	874,150	846,672
Facility Rentals	956,816	976,807
Programs	1,004,314	1,146,838
Member/Pass	2,808,683	2,918,831 📋
Municipal Contribution	1,909,905	1,872,781
TOTAL REVENUES	7,553,868	7,761,929







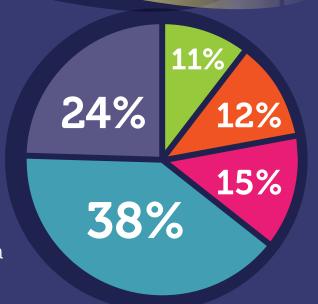
Programs



Facility Rentals



Administration





5-Year Program Revenues	2011	2012	2013	2014	2015
	972,156	980,352	918,581	1,004,314	1,146,838
5-Year Membership/Pass Revenues	2011	2012	2013	2014	2015
	3,114,373	2,731,211	2,775,263	2,808,683	2,918,831







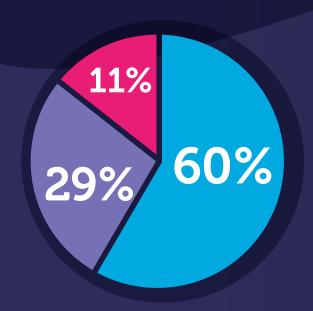
Operating Expenses	2014	2015
Salaries and Benefits	4,386,994	4,605,138
Materials Goods & Supplies	1,886,291	2,099,154
Utilities	794,742	784,248
TOTAL EXPENSES EXCLUDING DEPRECIATION	7,068,027	7,488,540 👚

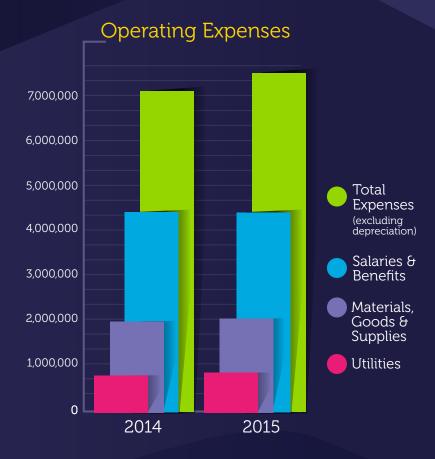




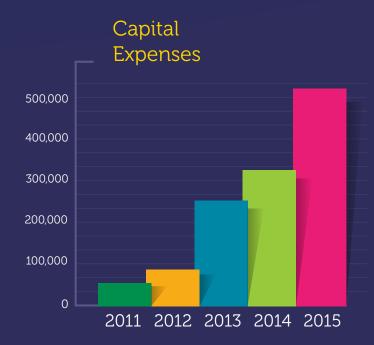
Materials, Goods & Supplies











2015 Capital Expenses Included:
Air Handling Units (3)
Fitness Equipment
Indoor Turf (1 Field)
Security Cameras and Door Access
Custodial Equipment
Score Clocks (2)
Performance Stage
Mini Stick Rink
Chainmaster Lift (for Field Performance Rigging)
Capital Expenses: 2014 \$324,952

2015 \$542,088

2015 Infrastructure Projects Front Sidewalk Replacement Snow Melt Coil (Arena) Carpet Replacement (Administrative Office) Roof Repairs Facility Painting Washroom Upgrades Change Room Upgrades Infrastructure Expenses: 2014 \$225,318 2015 \$243,292



9. Special Events Summary

The TLC was pleased to be the host facility for a number of events in 2015. These varied broadly and included diverse interests and organizations. Events ranged from sporting events, to trade shows, to educational events.

Monthly Features

Each month we featured...



Every second Wednesday (except during summer), we offered free live music, tea/coffee and dancing for our community seniors.





	Other events included
Feb 6 – 8	Power Play Soccer Tournament (ENZSA)
Feb 13 – 16	Sweetheart Ringette Tournament (SGRA)
Feb 21	SGSA Mini Soccer Tournament
Feb 26 – Mar 1	Slush Cup Soccer Tournament (EWZSA)
Mar 13	Blood Donor Clinic
Mar 21 – 22	2015 AB/NWT Pool Lifesaving Championships
	2015 Battle of the North Powerlifting Meet
Mar 27 – 29	2015 Tri Municipal Trade Expo
Mar 27 – 29	Hockey Alberta Northwest Zone Hockey Camp
Apr 11	Little Monster's Swap Meet
Apr 15	Seniors Day
Apr 18 – 19	TransAlta Corporate Hockey Tournament
Apr 24 – 26	Alberta Champions Cup Hockey Tournament
Apr 25 – 26	AB U18 Boys Provincial Volleyball Championships
May 23	Little Monster's Swap Meet
May 28 – 31	Hockey AB Spring Selection Camp
May 30	Spruce Grove Rotary Club Lobsterfest Silent Auction & Banquet
Jun 5	Blood Donor Clinic
Jun 20	Alberta Provincial Surface Mine Rescue Competition & Banquet
Jun 29	Beach Bash
	Barracudas Swim Meet
Jul 10	Blood Donor Clinic
Aug 13	Tri Regional Information & Registration Night

Sep 6	Tri Cycle Ride (Tour of Alberta)
Sep 19	Strongman Competition
Sep 26	Silver Bells Family Trade Expo
Sep 27	Harvest Ridge Splash Family Swim
Sep 30	Post-Secondary Education Fair
Oct 3	Little Monster's Swap Meet
Oct 9 – 10	SGCHS International Volleyball Tournament
Oct 30	Spooky Swim
Nov 6 – 8	SGSA U10-18 Competitive Early Bird Tournament
Nov 11	City of Spruce Grove Remembrance Day Ceremony
Nov 20 – 22	SGSA U10-18 Community Earlybird Tournament
Nov 27 – 29	Drayden Cup Hockey Tournament (SGMHA)
Dec 4 – 6	Glenn Hall Hockey Tournament (SPMH)
Dec 5	Silver Bells Winter Market
Dec 5	TLC Blue Fins & Drayton Valley Lifesavers Pool Lifesaving Championships



10.

Marketing & Communications

In 2015 the TLC continued to tell the stories of our patrons, while connecting with and educating our communities about the wide variety of healthy, active living opportunities available at the TLC and beyond.

The TLC's marketing and communications staff were focused on sharing healthy, active living success stories throughout 2015.

SOME OF OUR FAVOURITES INCLUDED:

In 2015, we welcomed these new marketing partnerships/sponsorships:

Harvest Ridge

The One 88.1 FM

Fit Supplements

Caffe Sorrentino

Initiatives

Open Piano – thanks to the kids in the music program at Muir Lake School, the TLC now has an open piano for everyone to enjoy. There is so much talent in the Tri-Municipal Region!

Community Events

The TLC supported the following community events in 2015:

Life & Leisure Expo – Spruce Grove Chamber of Commerce

APFA Play Mob – Chickakoo Event Sponsor

Grove Cruise Poker Run Stop

Tour of Alberta Festival

Tri-Regional Information and Registration Nights



11. Staff Feature

A behind-the-scenes look at the TLC

Not all Heroes Wear Capes

Long-Time Facility Operator Keeps the TLC on Point Year-Round

After driving all the way home after an action-packed hockey game at the TLC arena, one exhausted athlete realized he forgot his hockey stick in the dressing room. While dad panicked about losing a \$200 piece of equipment, mom called the TLC for help, and that's when one savvy staff member swooped in to save the day.

Long-time facility operator Nathan Shessel says parents often call him a hero for his ability to reconnect local athletes with their valuable equipment, but that's one of the perks that come with his multifaceted job at the TLC.

"It's difficult for me to describe a typical day on the job because it can vary so much depending on what's going on in our facility," Nathan says. "Some days I'm communicating with coaches and event staff, other days I'm taking ice measurements, helping to roll out artificial turf on the field, or working on special projects such as the outdoor rink I helped create this year."



A loyal TLC employee since 2009, Nathan says his seven years as a facility operator have given him plenty of opportunities to get involved with the Tri-Municipal Region's recreation scene, allowing him to appreciate what the TLC does for the sporting community.

"I believe sports are important in developing strong character qualities and ethics in kids, and I see the TLC as a great venue for this. Allowing patrons and user groups to utilize the facility in numerous ways is the key to seeing our community develop some top athletes and overall healthier, confident people."

Nathan's versatile position allows him to work alongside other TLC staff, coaches and community members to ensure their facility bookings, events and activities run smoothly from start to finish. This involves driving the Zamboni, doing regular facility maintenance, organizing facility bookings, and generally making sure everyone has what they need to make the most out of their experience at the TLC.

"The TLC staff members are like family to me. I find everyone is willing to help out and make the TLC a great place for people to come and enjoy."

When he's not working, Nathan and his family take advantage of everything the TLC has to offer. He says the aquatics centre is his go-to facility in the summer months, while he spends the rest of his time shooting hoops with his daughter in the gym, or joining the rest of the soccer parents on the bleachers to watch his son's games on the artificial turf field.

A champion of facility operations at the TLC, Nathan appreciates the TLC's collaborative environment, as teamwork among staff members ultimately leads to a better experience for community members and user groups.

"I truly enjoy what I do. I've made some really great friends over the years and have a great working relationship with staff across all departments, which is awesome. And plus, who wouldn't want to drive a Zamboni?"

Nathan Shessel

TLC Community
Champion





12. Board Member Profile:

Sharon Cornelius

Public Representative Parkland County

It was 2012, the Alberta Winter Games were in full swing, and the TLC was buzzing with energy from focused athletes, proud parents, and excited fans.

TLC Board member Sharon Cornelius stood in the lobby for a moment and took it all in. She couldn't help but burst with pride knowing that the TLC staff members worked together to manage the flow of events, from quickly responding to requests, to making sure the facility looked flawless.

It's that sense of pride that keeps Sharon coming back to the TLC not only as a Board member, but as a loyal patron.

"The TLC provides such a broad selection of activities and events that bring many people together, building a sense of community,"

Sharon says. "This filters out to others across the Tri-Municipal Region."

Having served on the TLC Board for nine years, Sharon continues to use her experience as a community representative for Parkland County to be a trusted voice for the Tri-Municipal Region.

"It's important to keep all age groups and abilities in mind when making decisions at the Board level. There is so much we can learn from each other and use the collective wisdom of the group for the betterment of our communities."

Sharon uses her seat on the Board as an avenue for her to get involved in her community, appreciating that the TLC is a driving force for health, wellness and community engagement throughout the Tri-Municipal Region.

"The TLC is an excellent example of the three municipalities working together for the common good of all. Each entity realizes the importance of recreation and being healthy, coming together to support the facility."



The facility's ability to serve a wide variety of sport and recreation needs is one of Sharon's favourite elements of the TLC, as it really is designed to encourage people of all ages to get triACTIVE.

"There is so much flexibility at the TLC. An activity field can be used by children of all ages one day, and a few days later the area is transformed into a venue for a community event such the annual Remembrance Day Ceremony, which has grown significantly in attendance."

Sharon says recreational play and community events are just two of many uses for the TLC, with athletes filling up the facility on weekends and evenings to play minor sports. Thanks to valued amenities and friendly staff relations, she says feedback from visitors and members is typically positive.

"The TLC staff members are amazing, creative and passionate about what they do. Over the years, the leadership team has moved the TLC forward with new programs and ventures that have highlighted the importance of the facility in our community. Customer focus is very important and each staff member does their part to make the customers' experience the best."

A positive relationship with TLC staff has connected Sharon with a number of young staff members who have offered up their help for community initiatives outside of the TLC.

"Some of the younger staff members have been helping me out with the volunteer program I coordinate at WestView Health Centre. It's been wonderful to have them as part of the team."

When she's not in TLC Board meetings or doing work for Parkland County, Sharon enjoys watching her grandchildren take swimming lessons in the aquatics centre. She has also taken part in a number of challenges that the fitness centre has hosted over the years.

After watching the TLC grow and flourish into the Tri-Municipal Region's champion for health and wellness over the last nine years, Sharon is excited to see what the future holds for this fantastic facility.



13. Member Profile

Fitness a 'Fountain of Youth' for TLC Member

When we talk about living a triACTIVE lifestyle, we don't just mean hitting the gym and lifting heavy weights. The benefits of exercising regularly extend far beyond physical health. Long-time members Gerald and Femia Streefkerk remind us how the TLC keeps them feeling happy, healthy and social.

The Streefkerks, both originally from Holland, met in an English course they signed up for after moving to Edmonton separately. This English course, along with a mutual appreciation for health and wellness, was just the beginning of their long, happy and healthy life together.

"Femia and I have been coming to the TLC since it opened in 2002, but back then we were only using the facility in our extra time," Gerald says. "Now since we've retired, we use it a lot more – it's very convenient."

Both in their 60s, Gerald and Femia typically swim in the aquatic complex two to three times a week as part of their regular

Gerald & Femia Streefkerk



routine, but they increase their number of visits when they are training for Stony Plain's annual Great White North triathlon. This local triathlon consists of a 2 km open water swim, a 90 km bike ride, and a 21 km run, beginning at Hubbles Lake and ending in Stony Plain. Gerald has participated in the race for 23 out of 25 years and was also an organizer of the event for 20 years. Femia joined in for the last 19 years worth of races while swimming in the TLC Masters swimming program as well. "I always thought I couldn't do a triathlon," Femia says. "Then I asked Gerald if he thought I could do it and he said, 'Of course you can!' So that's what made me start swimming more often, as it's really great for endurance training."

In addition to travelling internationally for Ironman triathlons, Gerald is also an original skier of the Canadian Birkebeiner, which is an impressive 55-km cross-country ski race!

While the Streefkerks appreciate the physical benefits

of using the TLC, the couple also enjoys the social atmosphere, often using their time at the facility to catch up with friends they've met there over the years.

"We do a lot of cycling and running on the track with friends, mostly through the winter months, just because we love to talk," Femia says. Gerald is also part of the Parkland Pavement Pounders, a local running group that has been around for quite some time. Femia says the group still meets every Sunday morning at the TLC and has done so for 25 years.

Age is nothing more than a number for the Streefkerk's, as they are both happy, healthy, and always challenging themselves to run that extra kilometre, or swim that extra length, in order to achieve their goals.

"We've been exercising our whole lives," Gerald says.
"We feel great, we feel energized, and you know – we may not live longer, but we'll certainly live a fuller life."





We are pleased to celebrate the success of our dedicated staff. Congratulations to the following TLC team members who received long-time service awards in 2015.

15. Board of Directors Directory

Gary Fulmore

Chair
Public Representative
Town of Stony Plain

Greg Dewling

Vice-Chair Public Representative City of Spruce Grove

Grant Crawford

Public Representative City of Spruce Grove

Lonnie Stewardson

Public Representative Town of Stony Plain

Yvan Boutin

Public Representative Parkland County

Sharon Cornelius

Public Representative Parkland County

Darrell Hollands

Elected Official Parkland County

Wayne Rothe

Elected Official City of Spruce Grove

Pat Hansard

Elected Official
Town of Stony Plain

The TLC is governed by a Part Nine Board comprised of two elected officials and one member at large from Spruce Grove, Stony Plain and Parkland County. Meet the 2015 members of the TLC board.

For board member contact information, please visit our website trileisure.com



16. Corporate Sponsorship

The TLC believes that a strong and vibrant business community fuels the growth of healthy active communities. We are thrilled to have tremendous relationships with a variety of local businesses that truly value community health and wellness.

Corporate sponsorships are vital to allowing the TLC to engage with the broader community and to partner with like-minded organizations in the promotion of healthy active living.

Thank you to our corporate sponsors for their ongoing support: TransAlta, Realty Executives, SMS Equipment, NWT Promotions, Melcor Developments, Beaverbrook Developments, RE/MAX, Pizza 73, Reynolds, Mirth, Richards & Farmer, Harvest Ridge, and Myshak Group.

































Report of the Independent Auditor On The Financial Summary

To the Directors of the TransAlta Tri Leisure Centre

The accompanying 2015 financial summary for the year then ended is derived from the audited financial statements of the TransAlta Tri Leisure Centre for the year ended December 31, 2015. We expressed an unmodified audit opinion on those financial statements in our report dated March 10, 2016. Those financial statements, and the 2015 financial summary, do not reflect the effects of events that occurred subsequent to the date of our report on those financial statements.

The 2015 financial summary does not contain all the disclosures required by Canadian public sector accounting standards. Reading the 2015 financial summary, therefore, is not a substitute for reading the audited financial statements of the TransAlta Tri Leisure Centre.

Management's Responsibility for the 2015 Financial Summary

Management is responsible for the preparation of the 2015 financial summary in accordance with Canadian public sector accounting standards.

Auditors' Responsibility

Our responsibility is to express an opinion on the 2015 financial summary based on our procedures, which were conducted in accordance with Canadian Auditing Standard 810 - Engagements to Report on Summary Financial Statements.

Opinion

In our opinion, the 2015 financial summary, derived from the audited financial statements of the TransAlta Tri Leisure Centre for the year ended December 31, 2015 is a fair summary of those financial statements, in accordance with Canadian public sector accounting standards.

Edmonton, Alberta March 10, 2016



